

| | | |
|--|---------------------|-------------------------------|
| Name | Phone Number | Alternate Phone Number |
| Address | | |
| City | State | ZIP Code |
| Email Address | | Date |
| Preferred method of contact <input type="checkbox"/> Email <input type="checkbox"/> Phone <input type="checkbox"/> Mail | | |
| Select each of the following that are applicable to the access barrier or discrimination complaint: <input type="checkbox"/> Public rights-of-way <input type="checkbox"/> Program <input type="checkbox"/> Service <input type="checkbox"/> Activity | | |
| Provide a detailed explanation of the accessibility barrier or discrimination complaint. Explain as clearly as possible what happened and why you believe that you were discriminated against. Please also include the date of incident if different from the date the complaint is being filed. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information). | | |
| <p style="text-align: center;">Please also complete reverse side of form</p> | | |

| | |
|---|---------------------|
| Have you filed this complaint with any other federal, state, or local agencies? <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| If yes, list the agency/agencies contact information below. | |
| Agency Name | Contact Name |
| Address, City, State, ZIP Code | Phone Number |
| Agency Name | Contact Name |
| Address, City, State, ZIP Code | Phone Number |
| Provide a solution to the complaint. | |
| Complainant signature | Date |
| <p>The laws enforced by this agency prohibit retaliation or intimidate against anyone because they have either taken action or participated in action to secure the rights protected by these laws. If you experience retaliation or intimidation separate from the discrimination alleged in this complaint, or if you have questions regarding the completion of this form, please contact:</p> <p style="text-align: center;">Tresha Lafon, Chief Quality Officer- tlafon@encircleall.org or 540-521-5207</p> | |
| Office Use Only | |
| Date received | Received by |